

	PRODUCT RETIREMENT ANNOUNCEMENT	Document No.	Issue	Date:
		SAPT-PRP-00002	1	10 June 2019

Tritech Announces Product Retirement Plan for the Hydraulic Pan & Tilt Mk3

This announcement is formal notification of Tritech International Ltd's retirement of the Hydraulic Pan & Tilt Mk3 product. The following items are encompassed by this announcement:

Part No.	Description
SAPT3636/HD3	Pan and Tilt Unit Hydraulic HD Mk3

Reason for Retirement:

Following a commercial review of the product sales and support requirements Tritech have decided to withdraw the Hydraulic Pan & Tilt Mk3 product from sale. Tritech will no longer maintain a stock of parts or finished units and as such future service and repair work will be subject to availability and lead time of component parts. The timeline for retirement of the product is detailed below.

Replacement/Alternative Product:

There is currently no alternative product available through Tritech International Ltd.

Retirement Time Line:

Stage	Meaning	Date
Final Time of Sale	After this date, no further new orders for this product will be accepted.	Immediate
Final All Parts Availability	After this date only service and common repair parts can be guaranteed available for internal and external orders.	Immediate
Limited Service Parts Availability	After this date items specific to this part number will no longer be sourced. Service work will no longer be supported and any repairs will be subject to the availability of parts.	01 June 2021
Final Support	After this date, Tritech will no longer guarantee to offer technical support.	01 June 2023

If you have any questions regarding this announcement, please do not hesitate to contact Tritech International Ltd at support@tritech.co.uk