

Product Announcement

This Announcement Refers to the Following Products:

- Gemini VDSL Adaptor (part number S08802)
- Gemini Ethernet Adaptor (part number S08815)

Product Information Notice

As part of our commitment to continual development an optional upgrade to the above listed products can be performed to improve the noise immunity when using the Gemini range of multibeams. This upgrade ensures optimum performance with all current and legacy Gemini products.

Will the new Gemini 720is still operate without this upgrade?

The upgrade, though optional, will ensure you will receive optimum performance from the Gemini 720is when using the VDSL or Ethernet Adaptor.

Can I perform this upgrade myself?

Yes. You will be required to purchase the new Power supply and we will also supply the additional upgrade parts and instructions on how to perform the upgrade. Contact the Sales team for price and availability.

Where do I Send my Equipment to?

If you wish Trittech to perform the upgrade, we will perform this Free of Charge, however you will be required to purchase a new AC Power Supply. To arrange an upgrade, please contact our Service team and return the units to the following address:

Trittech International Limited
Design, Manufacturing and Service
Oubas Hill
Next Ness Lane
Ulverston
Cumbria
England
LA12 7LB
United Kingdom

Shipping costs to and from Trittech are the responsibility of the customer.

Do I need to obtain an RMA (Return Materials Authorisation) before returning items for service or calibration?

No, upon receipt of the equipment an RMA will be issued. If however your procedures require an RMA prior to returning the unit then please contact us and we will issue a number to you.

Our Service team can be contacted via phone or email.

Tel: +44 (0)1229 586672 [ext 280] or email: service@tritech.co.uk.

Our Sales team can be contacted via phone or email.

Tel: +44 (0)1224 744111 [option 1] or email: sales@tritech.co.uk.

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