

# Product Announcement

## **This Announcement Refers to the Following Products:**

- SeaKing Bathy
- PA Altimeter

## **Product Information Notice**

A small handful of Bathy units have been reported as displaying a ground fault, but only when the PA Altimeter was connected to the AUX Port.

## **What is the cause of the issue?**

Bathys fitted with a COMV5 MOD A PCB (Part number S04151) have a RS485 driver IC (U7) which is used to communicate with the PA Altimeter and can result in the above fault being seen under certain circumstances.

## **What resolution options are available?**

1. Replacement of the faulty IC with one of the following:
  - DS75176BM (RS # 461-008 or Farnell # 1469011)
  - LTC485 (RS # 545-5455 or Farnell # 2101250)
2. Return of the Bathy to Trittech for service and repair at the following address:

**Trittech International Ltd**  
Oubas Hill  
Next Ness Lane  
Ulverston, Cumbria  
LA12 7LB. England. United Kingdom.

Note: This is not a critical recall, all costs will be borne by the customer.

## **Do I need to obtain an RMA (Return Materials Authorisation) before returning items for service or calibration?**

No, upon receipt of the equipment an RMA will be issued. If however your procedures require an RMA prior to returning the unit then please contact us and we will issue a number to you.

Should you have any queries please contact our customer support team:

Tel: +44 (0)1224 744111 [option 2] or email: [support@trittech.co.uk](mailto:support@trittech.co.uk).

**Trittech International Ltd**  
**27/03/2018**

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