

This Announcement Refers to the Following Products:

- **Tritech MicronNav Transponder**
 - Part Number S07619
 - Serial Number 216017 to 302507
- **Tritech Micron Modem**
 - Part Number S08537
 - Serial Number 223130 to 301018

Product Information Notice

A few users of these products have reported weak positional stability when the transponder has been used at the far end of its range from the USBL dunking transducer. Trittech has investigated the performance of these transponders and found a method of improving the long-range stability if required. If you have experienced similar performance issues then Trittech will undertake an analysis of your transponder and make any required improvement at no charge.

Where do I Send my Equipment to?

If you have experienced stability issues with your equipment and wish Trittech to carry out tests, please send your **MicronNav Transponder** only, not the peripheral parts and/ or **Micron Modem** to one of the following addresses:

For all locations other than USA:

Tritech International Ltd
Peregrine Road
Westhill Business Park
Westhill, Aberdeenshire
AB32 6JL. Scotland. United Kingdom.

If you are in the USA:

Subsea Technologies Inc.
1323 Price Plaza Drive
Katy
Texas, 77449
USA

Shipping costs to Trittech are the responsibility of the customer. Trittech will cover the costs of tests, any modification and return shipping costs.

Do I need to obtain an RMA (Return Materials Authorisation) before returning items for service or calibration?

No, upon receipt of the equipment an RMA will be issued. If however your procedures require an RMA prior to returning the unit then please contact us and we will issue a number to you.

Should you have any queries on your Trittech **MicronNav Transponder** or Trittech **Micron Modem** products, please contact our customer support team:

Tel: +44 (0)1224 744111 [option 2] or email: support@tritech.co.uk.

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